



Shipping and Handling Fee Policy

Thank you for being a Valuable customer of LCCS Medical Inc. and for Purchasing our premium quality Pain Management Products.

There are 3 ways that shipping and handling fees can be assessed by LCCS Medical Inc.

- Shipping costs charged to LCCS Medical's account.
- Shipping costs charged to a Customer account using in house packaging.
- Shipping costs charged to a Customer account using LCCS cases.

1. Shipping Charged to LCCS Medical.

If the customer does not provide their account number for a major shipping organization, LCCS will ship through our FedEx account.

- On all packages less than 1,000 pieces, LCCS will charge shipping costs on a flat rate basis.
 - a. FedEx Ground: \$25.00
 - b. FedEx 2Day Air: \$40:00
 - c. FedEx Overnight: \$75.00
 - i. All shipments are shipped through FedEx Ground by default unless;
 1. A faster shipping method is requested by the customer.
 2. LCCS upgrades the shipping method at no cost to the customer.
 - d. If the order is for 1,000 pieces or more, LCCS will charge an additional \$20.00 per LCCS case. (1 LCCS Case = 1,000 needles.)

2. Shipping Charged to Customer:

- **Normal Boxes**

- If shipping costs are charged to the customers shipping account and uses normal purchased boxes, LCCS will charge a \$10.00 handling fee to recover the cost of the packaging materials.
 - i. LCCS holds the right to wave this fee at the company's discretion.

- **LCCS Cases**

- If shipping costs are charged to the customers shipping account and uses LCCS cases (1,000 pieces on average) LCCS will charge a \$20.00 Handling fee per case used.
 - i. LCCS holds the right to wave this fee at the company's discretion

Shipping Errors:

1. LCCS Errors

- a. If LCCS commits an error in the shipping process, the corrected shipment will be sent via FedEx 2Day Air at the expense of the company.
 - i. Example: LCCS inputs the wrong shipping address and the shipment is returned
 - ii. Result: LCCS would ship the order 2Day Air charged to the company. The customer is still liable for the original Shipping charge.

2. Customer Errors

- a. If a customer commits an error in the shipping process, the corrected shipment will be sent at the discretion of the company.
 - i. Example: Customer inputs an incorrect shipping address into the order.
 - ii. Result: LCCS will reship the returned product using any shipping method listed above. All shipping and handling charged to the customer.

If you have any questions regarding this policy, please do not hesitate to contact us.

Toll Free: (844)743-6449  orders@lccsmedical.com